



COOKIE POLICY

Ref: TCM / ACOR – 8 – 4

COOKIE POLICY

This policy sets out information about our use of Cookies on our website and T-Stats Solutions system.

"We", "us" or "our" means T-Stats Solutions Limited (registered company number 07300843).

Our registered address is 76 St Johns Road, Tunbridge Wells, Kent, TN4 9PH.

"Website" means <http://t-stats.co.uk> , <https://swvehub.co.uk> , and/or the host site of a Client's T-Stats Solutions tracking software.

We are registered with the Information Commissioner's Office as a data controller under number ZA582790.

If you wish to contact us, please email us at contact@t-stats.co.uk.

What is a cookie?

A 'cookie' is a type of data file that is stored on your device when you visit a website or perform actions while visiting a website. A cookie file contains information that is transferred to your device's memory which is recalled when you revisit our site, or when you perform certain actions on your device. Where we refer to a cookie in this policy, this incorporates similar tracking technologies.

Necessary Cookies

When you first visit our website, we only use necessary cookies. This means that additional cookies (called "Optional Cookies" in this policy) won't be used unless you agree to accept/enable all cookies, or select your own cookie preferences.

Optional Cookies

Optional cookies are used for analytical, performance, advanced functionality and advertising purposes. More information is set out in this policy. Optional cookies help us improve our website and we believe accepting all optional cookies provides you with the best user experience.

Cookies can be "First Party", i.e. set by us, or "Third Party", i.e. placed on your device by another organisation when you visit our website. Third-party cookies may be placed on your device by an organisation providing a service to us or by our business partners, so that they can advertise products and services to you on our website and elsewhere on the internet. Because of how cookies work, our website cannot access third-party cookies stored from other websites; nor can other organisations access the data in the cookies we use on our website.

Changing your preferences



You can select to accept/enable some or all of the optional cookies either within the settings of your own device or by selecting the option provided on our website.

How long will cookies stay on my device?

The length of time a cookie will stay on your computer or mobile device depends on whether it is a "persistent" or "session" cookie. Session cookies should expire when you stop browsing. Persistent cookies stay on your device until they expire after a set period or are deleted. For each of the cookies used on our website we have set out the duration in the tables below.

The Cookies we use on our website

Necessary Cookies

Necessary Cookies are cookies that are required for the operation of our website. They include, for example, cookies that allow page navigation or enable you to access certain areas of our website. Our website cannot function properly without these cookies. Necessary Cookies can only be disabled by changing your browser preferences but doing so may result in reduced or limited functionality of our website. In some circumstances our website may cease to function as intended if necessary cookies are disabled, deleted or otherwise altered. We do not accept any liability for any loss arising where necessary cookies are disabled, deleted or otherwise altered. We use the following necessary cookies:

Cookie Name	Purpose	Controller	Further Information (including duration of cookie)
XSRF-TOKEN	T-Stats makes it easy to protect your application from cross-site request forgery (CSRF) attacks. Cross-site request forgeries are a types of malicious exploit whereby unauthorised commands are performed on behalf of an authenticated user.	First Party	This cookie is session based and is deleted the next time you close your browser.



Elementor	The website's WordPress theme uses this cookie. It allows the website owner to implement or change the website's content in real-time.	Third Party	This cookie is session based and is deleted the next time you close your browser.
wpEmojiSettingsSupport	This cookie is set by WordPress and used when a user interacts with emojis on a WordPress site. It helps determine if the user's browser can display emojis properly.	Third Party	This cookie is session based and is deleted the next time you close your browser.
cookieyes-consent	This cookie is set by CookieYes to remember users' content preferences so that their preferences are respected on subsequent visits to this site. It does not collect or store any personal information about the site visitors.	Third Party	This cookie stays on your device for 1 year.
__cf_bm	This cookie is set by Cloudflare to support Cloudflare Bot Management.	Third Party	This cookie stays on your device for 1 hour.



rc::a	This cookie is set by the Google reCAPTCHA service to identify bots to protect the website against malicious spam attacks.	Third Party	This cookie stays on your device for 13 months.
rc::c	This cookie is set by the Google reCAPTCHA service to identify bots to protect the website against malicious spam attacks.	Third Party	This cookie is session based and is deleted the next time you close your browser.

Optional Cookies

We and third parties like to use cookies on this website to enhance your user experience, personalise content and advertisements, provide social media features, and analyse the traffic/visitor actions on our website. Optional cookies help us to provide you with the experience we intend to provide when you browse our website and also allow us to improve our website and the service we provide.

We need to obtain your consent to use Optional cookies; this is usually by way of a pop-up notice. As set out in this policy, you can change your preference at any time.

Advanced functionality, Analytics and Performance

We use advanced functionality cookies to recognise you when you return to our website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region).

We use analytical/performance cookies to enable us to recognise and count the number of visitors and to see how visitors use our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.

We would like to use the following optional advanced functionality, analytics and performance cookies:



Cookie Name	Purpose	Controller	Further Information (including duration of cookie)
acorn_tourism_session	This cookie maintains the state of user session.	First Party	This cookie is session based and is deleted the next time you close your browser.
remember_web_{unique_hash}	This cookie keeps standard users logged in.	First Party	This cookie stays on your device for 30 days.
_mp	Mixpanel cookies are used to collect data about how you use our web app. We use this information to understand your interests, improve our products and services and to create a better user experience on our website.	Third-party	This cookie stays on your device for 1 year.
ga*	This cookie is set by Google Analytics to store and count page views.	Third Party	This cookie stays on your device for 1 year 1 month and 4 days.
_ga	This cookie is set by Google Analytics to calculate visitor, session and campaign data and	Third Party	This cookie stays on your device for 1 year 1 month and 4 days.



	track the usage for the site's analytics report. The cookie stores information anonymously and assigns a randomly generated number to recognise unique visitors.		
vuid	The cookie is set by Vimeo to collect tracking information by setting a unique ID to embed videos on the website.	Third Party	This cookie stays on your device for 1 year 1 month and 4 days.

Advertising Cookies

We do not currently use advertising cookies on our website. However, if our use of cookies changes in the future, we will update this Cookie Policy to reflect those changes promptly.

Social Media Cookies

We do not currently use social media cookies on our website. However, if our use of cookies changes in the future, we will update this Cookie Policy to reflect those changes promptly.

